

Crothead Pty Ltd

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WESTCOURT QLD 4780
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Drop Shipping Terms and Conditions

Business Requirements & Minimum Order.

You do not need an ABN to trade with our Australian company. There is no minimum order required for individual or business orders.

Drop Shipping Discount Prices.

All drop shipping discounted rates are accessible on our website once your online account has been approved and swapped over to access the discounted prices. You can place your drop ship order directly on our website or by email. A bulk upload form is available on request.

Drop Ship Fees.

We dropship to your customers with no additional fees. Our standard postage fee is included in all product prices within Australia. International orders may attract unforeseeable fees and you may incur this direct cost if we do.

Account Inactivity

Accounts from which Crothead Pty Ltd has received no orders for a consecutive period time of 12 months may be closed without notice.

Shipping

We use Australia Post to ship to your customers using our standard shipping method and offer automatic shipment notification to the provided email address once the order is released from our warehouse. If you submit an order for international shipment, you agree to assume responsibility for any customs, brokerage, foreign taxes, duties, or return shipping fees that your customer fails to pay.

Marketing Material

A shopping data feed is available with our information of our products, images, prices, weights and all other product details.

Intellectual Property & Trademarks

All products are manufactured under the 'crothead' trademark and are the intellectual property of Crothead Pty Ltd. You agree to represent the crothead™ brand in affiliation and to not connect any product or service is not Crothead Pty Ltd, in any manner that is likely to cause confusion among customers, or in any manner that disparages or discredits the crothead™ brand.

Returns & Warranty

Crothead Pty Ltd is committed to quality and promises all products to be free of defects and meet all Australian Consumer Standards. We guarantee you will be 100% satisfied with our products. We do offer a money-back satisfaction promise. If you are not completely happy with the products you have purchased from us. Please email us and provide us with a valid reason for your dissatisfaction. We will refund your purchase less any shipping expenses incurred, goods will be returned by our reply paid number when approved. Your customers satisfaction is paramount.

Return Approvals Email: sales@crothead.com.au

Drop Shipping Application Form

Upon submittal of the completed form below you are agreed with Crothead Pty Ltd Drop Shipping Terms & Conditions and will receive a response with 48hrs about whether or not your application has been accepted.

Please indicate where the goods will be sold:

Physical Store, provide address

Online Shop, provide address

Other _____

We will list your information on our website.

Company and/or Full Name

Company Registration No. (if applicable)

Brief description of your business and/or other products being sold

Website URL

Contact Name

Email (online account registered as)

Phone

Fax

Have you already setup a customer account online, please confirm YES/NO – If No, you must do this in order to access the drop shipping rates

I have read, understand, and agree to the Drop Shipping Terms & Conditions of Crothead Pty Ltd.

Name: _____

Signature: _____ Date: ____/____/____

Position: _____

OFFICE USE ONLY

Online Account Setup –

Approval of IP, Trademarks and © -